

CompuNet CONNECT

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CORE LAB UPDATES

MONO NO LONGER OFFERED AS STAT

Mono test has been removed from the outreach STAT menu due to low demand for urgent testing. Routine testing is still available. The mono changes go into effect on 9/11.

INSOURCE TESTING FROM HOSPITALS MOVE TO CCL'S CORE LAB

Changes to the STAT menu have been made to standardize the testing location for the majority of tests on our STAT menu. It will also prioritize the outreach STAT by not taking it to a location that is concentrating on hospitalized patients - which will improve the STAT TAT. These changes include: Troponin (July), Tobramycin (Sept), Gentamicin (Sept), and Amikacin (Sept).

TUMOR MARKERS METHOD CONVERSION: RE-BASELINE PERIOD, 9/11-11/10/2023

In preparation of the upcoming Chemistry instrumentation and methodology change for tumor marker testing on November 11, 2023, CompuNet will begin its re-baseline period starting September 11, 2023. It is strongly recommended that clinicians re-establish baseline tumor marker levels on the new method for AFP, CEA, CA 125, CA 15-3 and CA 19-9 during this time as values from

different assay methods and instruments are not interchangeable. For any testing ordered during this re-baseline period, the laboratory will automatically perform and report results from the current and new platforms to help clinicians evaluate the differences between the methods. The re-baseline will be at no additional charge to the patient.

2023 CLIENT SATISFACTION SURVEY

At CompuNet, your satisfaction has always been at the heart of everything we do. To assist us in our ongoing commitment to quality and improvement, we kindly request your participation in our 2023 Client Satisfaction Survey to share your perspectives, thoughts, and ideas, empowering us to further enhance our services. Take the survey now at compunetlab.com/clientsurvey or scan here.





**NOW OPEN: COMPUNET
OHIO VALLEY SURGICAL
CENTER SPRINGFIELD
PATIENT SERVICE CENTER**

On Wednesday, August 23, 2023, CompuNet opened the doors to our newest Patient Service Center conveniently located at 140 West Main Street, 2nd Floor, Springfield, Ohio 45503. This state-of-the-art facility employs a team of two full-time, dedicated staff members who will be on hand to provide personalized and professional assistance to patients. Committed to delivering high-quality service, the staff will guide patients through the process, ensuring a smooth and efficient experience during their visit. A range of essential healthcare services will be offered at this location, aimed at catering to both physician-ordered labs and patient self-order direct access testing collections. This comprehensive approach ensures that patients have access to the necessary tests they require, all under one roof. Hours at the new location are Monday – Friday: 6:30am – 5:00pm. Patients have the option to either walk in for services or schedule appointments in advance at schedule.compunetlab.com. This location can be reached by phone at (937) 505-1519.

SEEKING BETTER LTC LAB SOLUTIONS? EXPLORE COMPUNET'S EXPERTISE

At CompuNet Clinical Laboratories, we understand that providing exceptional healthcare services to your residents is a top priority. That's why we are excited to introduce our specialized Long-Term Care (LTC) solutions tailored to meet your facility's unique needs. With a proven track record of delivering timely and accurate test results, CompuNet is your dedicated partner in ensuring optimal patient care.

We invite you to explore the advantages of partnering with CompuNet! Our team is prepared to tailor a solution that perfectly aligns with your LTC facility's requirements. Let's discuss how we can elevate your LTC laboratory service needs. Contact us at (937)297-8206 or cclsales@compunetlab.com.

COMPUNET INTRODUCES 'SCHEDULE MY LABS'

On August 12th, 2023, CompuNet launched Schedule My Labs – a customized and seamless appointment booking experience at all 30+ Patient Service Center locations.

Key Features

Customizability: Tailor appointments to your needs for a smoother booking process

Seamless Integration: Schedule My Labs complements My Labs Now Results Portal for a cohesive experience

Improved Sign-In Stations: Larger kiosk stations coming soon for better in-person visits

Smooth Transition: Appointments after August 11th in our current platform, Solv, will be moved to Schedule My Labs by Patient Service Center management

Join us for the future of appointment scheduling at CompuNet with Schedule My Labs. Schedule your appointment online at compunetlab.com/online-appointments.html, or simply scan the QR code below.



GI PANEL DISCONTINUED

The GI Panel that is sent to Mayo is being discontinued for outpatient setting. The test may be ordered for inpatient testing needs. Alternative testing that may be ordered include the following: Stool culture, O&P, Rotavirus, and C. difficile.

