

CONNECT



COMPUNET HOLIDAY SCHEDULE & SERVICE ADJUSTMENTS

As we approach the Christmas and New Year's holidays, CompuNet would like to ensure your practice is aware of upcoming adjustments to PSC hours and courier service.

PSC Holiday Hours

You can view the [schedule](#) with adjusted hours for all Patient Service Center (PSC) locations. Please share with your team. For questions: (937) 297-8260 or CCLClientServices@compunetlab.com.

Courier Service Changes

Service adjustments will be in place for December 22–26, 2025 and December 29, 2025–January 2, 2026:

- **Thursday-only clients:** Service will move to Wednesday, December 24 and Wednesday, December 31.
- **Clients with two weekly service days:** Optional Wednesday service is available on December 24 and December 31. To be added to the Wednesday route: CCLTCHelp@compunetlab.com.
- **Holiday Reminder:** No courier coverage on December 25 or January 1. For STAT draws, collect the specimen and call (855) 932-5966 (option 2) for pickup.

For scheduling questions or adjustments, contact LTC Client Services at (855) 932-5966 or CCLTCHelp@compunetlab.com. We wish you and your patients a joyful holiday season and a healthy start to 2026.

REMINDER: CHECK EXPIRATION DATES ON COLLECTION SUPPLIES

To help prevent TNPs and avoid unnecessary recollections, we encourage all clients to check the expiration dates on their lab collection supplies. Using in-date materials ensures proper specimen requirements are met and supports accurate, reliable results for your patients.

If you need to reorder supplies or have questions regarding proper collection materials, please contact CompuNet Client Services at (937) 297-8260 or CCLClientServices@compunetlab.com.